



WATERROWER

— AMERICAN MADE SINCE 1988 —

PERFORMANCE ERGOMETER



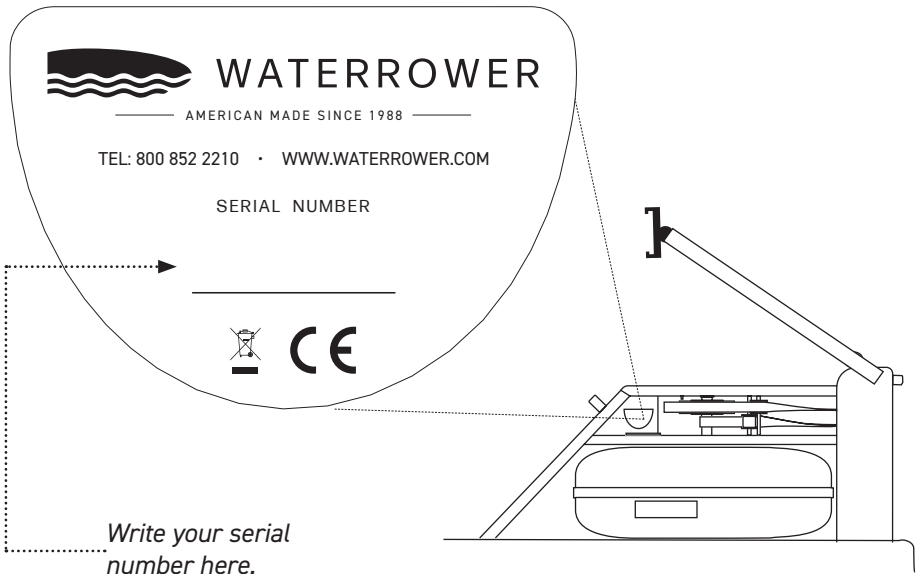
Owner's Manual
Assembly Instructions
Troubleshooting Guides

TABLE OF CONTENTS

Owner's Manual	02 – 08
Assembling Your Rower	09 – 15
Filling and Emptying the Tank	16 – 18
Troubleshooting	19
Performance Monitoring with the WATERROWER Connect App	20
Force Pulley Operation	21 – 22
Limited Warranty	23 – 24

PLEASE MAKE NOTE OF YOUR WATERROWER'S SERIAL NUMBER

This number can be found on the right side of the black slanted bracket of the tank assembly. You will need this number when contacting WATERROWER for customer support.





WATERROWER



OWNER'S MANUAL

Congratulations on becoming a WaterRower owner! Rowing is universally recognized as the perfect aerobic exercise – smooth, low impact, rhythmic, and whole-body – unrivalled for its physiological benefits and aesthetic pleasures.

While most rowing machines imitate the action of rowing, they do so mechanically, and therefore lack the natural dynamics experienced when a boat and crew glide down a river.

At WATERROWER, we have focused on replicating the physical dynamics of rowing, with the knowledge that this will achieve all of its physiological benefits, as well as much of the aesthetic pleasure.

To maximize the enjoyment from using your WaterRower we recommend that you follow our suggestions on rowing technique and training programs. We hope that some of the discussion points in this manual will improve your knowledge about exercise in general, so that you are better able to reach your fitness goals.

Your WaterRower has been carefully handcrafted to give you years of trouble-free use. You will notice that each WaterRower is unique due to the variance in color and grain that occurs naturally in genuine hardwood.

We recommend that you closely follow the assembly details provided, particularly by assembling the machine in the correct sequence and adhering to the suggested maintenance schedule.

We hope you enjoy using your WaterRower for many years to come!

SAFETY

We recommend consulting a physician before starting out with an exercise program. Please read all instructions before using the WaterRower. Additional information on getting started, rowing technique, and rowing training advice can be found at www.HowToRow.com.

CAUTION: Please keep hands away from moving parts when rowing. Failing to do so can lead to injury. For further information on safety tips, please refer to www.waterrowerservice.com/safety-precautions.



"BREAKING IN" YOUR WATERROWER

During the first weeks of use, your WaterRower will adjust to use and the temperature / humidity of the environment. During this period we advise GENTLY tightening all the connecting bolts with the supplied 5mm Allen keys. Please be careful not to overtighten any of these bolts.

YOUR WATERROWER'S OPERATING PRINCIPLE

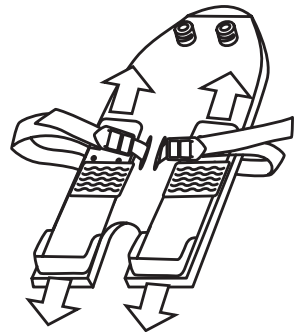
The WaterRower is unique in using the effect of drag to provide an exercise which is entirely self-paced. Because drag is linked to speed, a crew rowing down a river chooses its intensity of exercise simply by altering the pace at which they row. As the boat travels faster, the crew must work harder to overcome the increased drag forces – similar to the way a competitive swimmer must work harder to go faster.

By replicating these dynamics, the WaterRower does not require adjustment to increase resistance. If a more intensive workout is required, simply increase your stroke rate, power per stroke, or both; the WaterRower will respond accordingly.

POSITIONING THE FOOTPADS

The footpads have been engineered to be adjusted for maximum comfort. The footstraps are designed to cross the foot at the pivot point of the toes (the ball of the foot). This should enable the heel to be raised off the footboard as the user comes forward with each stroke.

The footpads can be easily adjusted to accommodate different users – simply lift the top lip of each footpad to unhook it, then slide up or down to reposition on another hole.



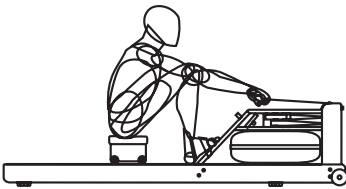
USING YOUR WATERROWER

The Rowing Action uses 84% of your muscle mass. From the tips of your fingers holding the handle/oars to the balls of your feet connected to the footboard / boat, all the muscles between these 2 points contribute to the Rowing Action.

The Rowing Action is comprised of both fast (drive phase) and slow (recovery phase) movements. It is important to combine these 2 movements into a rhythm in order to create a smooth, flowing, unhurried Rowing Action. The following diagrams show 3 basic movements of the Rowing Action.

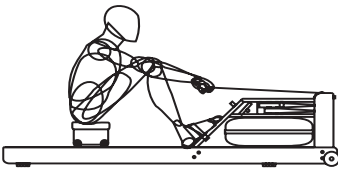
Allow yourself the first few rowing sessions to practice the correct positions and phases as well as the correct ratio and rhythm of the rowing action. With regular rowing, the technique will become easier and you will soon experience the physiological benefits of rowing.

Please visit www.HowToRow.com to learn more about rowing technique.



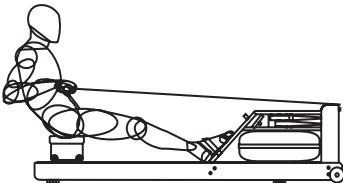
Catch Position

Sitting tall, arms straight reaching forward, shoulders relaxed, head up, eyes looking forward, legs compressed, and shins vertical.



Drive Phase

Drive backward with the legs, arms hang off the handle and only begin to bend once handle is above the knees, torso is strong with good posture and body angle opens up slowly as you drive the legs.



Release Position

Legs straight, handle drawn to chest, sitting back just past the vertical, torso firm, shoulders relaxed, head up, and eyes looking forward.

STORING YOUR WATERROWER

To store your WaterRower upright, slide the seat forward towards the footboard prior to lifting the rower. Then, lift the rear spacer, pull the WaterRower towards you, and use the momentum to stand it in an upright position. When stored upright, the WaterRower is stable and it only takes up the space of a chair.

CREATING YOUR EXERCISE PROGRAM

Do you want to reduce or maintain your weight? Perhaps you'd like to improve your physique. Are you a competitor that wants to train harder? Maybe you simply want to avoid the negative effects of a modern sedentary lifestyle. Whatever the case may be, identifying your fitness goal is essential to creating your exercise program – but it is equally important to understand *how* to achieve that goal by creating a roadmap to get there.

One of the best ways to do this is identifying short- and long-term objectives (stepping stones on the path to your fitness goal) that are **SMART**:

- ***Specific*** – a goal that is specific and has a targeted expectation
- ***Measurable*** – a goal that is trackable, so you can both measure your progress and hold yourself accountable
- ***Attainable*** – a goal that is both achievable and realistic will set you up for success and ensure you stay motivated
- ***Relevant*** – a goal that aligns with your fitness objective and makes sense to incorporate into your fitness plan
- ***Time-Bound*** – a goal with a time-sensitive element means you will be able to plan the incremental changes you need to achieve the goal and set milestones along the way

Here are some examples of SMART objectives:

- Short-term: *By fall, I will become an active member of a rowing club.*
- Long-term: *By this time next year, I will be a competitive rower.*

Keeping yourself on track to achieve your goal(s) is essential. Consider holding yourself accountable by:

- blocking out time on your calendar for workouts
- joining exercise classes where regular attendance is expected
- consulting with a personal trainer or coach to map out a plan for you
- keeping a journal of your progress and celebrating when you accomplish your goals

HOWTOROW WEBSITE

HowToRow is WATERROWER's rowing education website for users of all experience levels. Get the most out of your WaterRower as you learn how to improve technique, develop a workout plan, track performance progress, and more! For more information, please visit www.HowToRow.com.

WATERCOACH PROFESSIONAL PROGRAM

WaterCoach Professional is an ACE certified course designed for fitness professionals and instructors to improve instruction on rowing, training, physiology, and technique for clients. For more information, please visit www.HowToRow.com/watercoach-professional.

WEIGHT MAINTENANCE

At lower intensities, our body uses a mixture of fat and carbohydrates as its source of fuel. As the maximum aerobic output is approached, the percentage of fat consumed as fuel reduces to zero. Also, as the duration of exercise is increased, the percentage of fat consumed tends to increase.

If your objective is weight maintenance, then the energy (food) you consume must equal energy used (exercise and metabolism). Exercising for weight maintenance is best achieved at lower intensities and over longer durations. A low exercise intensity (60 - 70% of the maximum heart rate) is about that achieved by a brisk walk – it is by no means strenuous; you should be able to hold a conversation.

AEROBIC TRAINING

A sustained exercise program will improve the efficiency with which the respiratory and cardiovascular system can supply oxygen. This improves lung function, heart function, vascular efficiency, and capillary growth, leading to improved well-being and endurance. At about 70 - 80% of the maximum heart rate, lactic acid begins to accumulate in the blood supply at a greater rate than it can be extracted by the liver, kidneys, and other organs. Exercising above this intensity will cause progressive accumulation of lactic acid in the blood and increased heart and breathing rates – causing muscle fatigue.

Prolonged exercise at or below this intensity will maintain lactic acid at non-fatiguing levels and exercise duration will be limited solely to the depletion of available fuel stores. If your exercise objective is aerobic training (cardiovascular/endurance), then it is necessary to exercise at an intensity which will avoid fatigue due to lactic acid buildup. This is best achieved at moderate levels of intensity over medium/long durations.

A moderate exercise intensity (70-80% of the maximum heart rate) is about that achieved by a steady jog, avoiding the onset of muscle soreness.

ANAEROBIC TRAINING

Anaerobic training causes the buildup of lactic acid (as rapidly as one minute after exercise is commenced). Lactic acid saturation will necessitate either a rapid reduction in exercise intensity or complete cessation.

The accumulation of lactic acid limits the contribution of the anaerobic process to total energy production. Though energy may be generated rapidly, total work capacity and total output is limited.

The level of intensity at which lactic acid begins to accumulate can be altered by training. This is best done by improving the efficiency of the aerobic process and is achieved by training at moderate levels of intensity.

Exercising at anaerobic intensities may condition an athlete's tolerance to fatigue, but the benefit can be more psychological than physiological. Prolonged exercise at high intensity not only impairs the weight reduction and aerobic training effect, but also brings rapid onset of fatigue, can cause poor technique, and increase risk of injury.

Training anaerobically is done at high intensities (80-100% of the maximum heart rate) over a short period of time (10 seconds to a few minutes). Interval training is a form of anaerobic training.

TRAINING RECOMMENDATIONS

To ensure that you get the maximum benefit from training on your WaterRower and avoid unnecessary problems or injuries, we recommend:

- Consulting your doctor before starting an exercise program
- Using heart rate to monitor your intensity
- Always warming up and cooling down
- Always stretching, especially at the end of your workout
- Keeping a record of your workouts
- Staying well-hydrated
- Gradually increasing the intensity, duration, and frequency of your workouts
- Including recovery time in your training program
- Adding variety to your workouts

PREVENTATIVE MAINTENANCE

Periodic maintenance is required to maintain the condition of the water in the tank. We advise using municipal tap water, as it contains treatments to keep it free from bacteria and algae, etc. Alternatively, you may also use distilled water. **DO NOT** use well water.

The water must be refreshed periodically by adding a Water Purification Tablet provided (if using the blue dye, do not use the purification tablet). The purification tablet degrades by exposure to light: this may vary from 3 months in direct sunlight to 2 years in an artificially lit environment. Generally we suggest adding one purification tablet every 3-6 months. Additional purification tablets are available upon request at www.waterrowerservice.com/puritabs.

If water discoloration occurs before 3 months have passed, add a purification tablet immediately. If the water does not clear, we recommend emptying the tank, flushing it out with clean water, refilling, and adding a purification tablet. **NEVER USE POOL CHLORINE OR CHLORINE BLEACH** in the tank as this will irreparably damage the polycarbonate tank. The use of any water purification method other than purification tablets supplied by WATERROWER could void the warranty.

CLEANING YOUR WATERROWER

To maintain the appearance and integrity of your WaterRower, it is necessary to keep the machine clean. It is particularly important to ensure that there is no dust buildup in the clutch and belt mechanism between the top and bottom decks. Dust can be removed by using a cloth, vacuum cleaner, or compressed air.

The surface of the rails must be kept clean to prevent dust and dirt from deteriorating the seat load wheels. The rails can be cleaned by wiping with a damp cloth.

We recommend cleaning the surface of the tank with either a solution of soap and water or 70% isopropyl alcohol. **DO NOT** use chemical cleaners of any kind on the tank as it may damage the polycarbonate tank material.

DO NOT USE METHYLATED SPIRITS, AMMONIA-BASED FLUIDS, CHLORATES, OR BLEACH WHEN CLEANING ANY PART OF YOUR WATERROWER. The use of improper cleaning products could void the warranty.

MAINTAINING THE WOOD

The natural hardwoods that WaterRowers are constructed from are finished with Danish oil, which gives a deep penetrating finish. Other than occasional dusting or polishing, the wood requires no maintenance. If you are the owner of a Cherry WaterRower, you will notice the wood is photosensitive and will develop a wonderful dark patina color over time. Using and / or storing your WaterRower in inclement weather, including (but not limited to) extreme temperatures and moisture, could void the warranty.

ASSEMBLING YOUR ROWER

OVERVIEW

Assembling your WaterRower takes about 30-45 minutes. Tools needed are included, however a flat-blade screwdriver is also recommended. Your WaterRower comes partially assembled.

Please read the instructions in this manual fully before starting assembly. We also recommend viewing the assembly video located at www.waterrowerservice.com/assembly-videos.

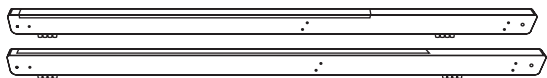
MAIN PARTS*

- A. Rail Set (*pair - left / right*)
- B. Rear Spacer Assembly (*with bungee*)
- C. Seat Assembly
- D. Footboard Assembly
- E. Tank Assembly

** NOTE: These items contain parts made from genuine hardwood. Color and grain variances are part of the uniqueness of this product that is made from organic materials.*

ANCILLARY PARTS

- F. 2 x Dolley Wheel Assembly (*WRP-D100*)
- G. 8 x JCB (*WRP-B711*)
- H. 12 x JCN (*WRP-B700; 4 are pre-installed on the Rear Spacer Assembly*)
- I. 2 x Handle Rest (*WRP-P430*)
- J. 2 x Handle Rest Bolt (*WRP-P455*)
- K. 2 x 5mm Allen Key (*WRP-B740*)
- L. 2 x Footpad (*WRP-B700*)
- M. 1 x Syphon Pump (*WRP-B405*)
- N. 2 x Purification Tablet (*WRP-B960*)
- O. 1 x SmartRow Phone Holder



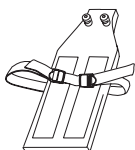
A



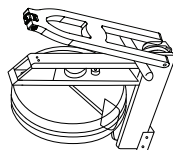
B



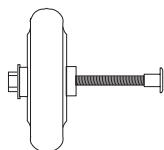
C



D



E



F



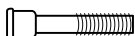
G



H



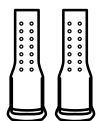
I



J



K



L



M



N

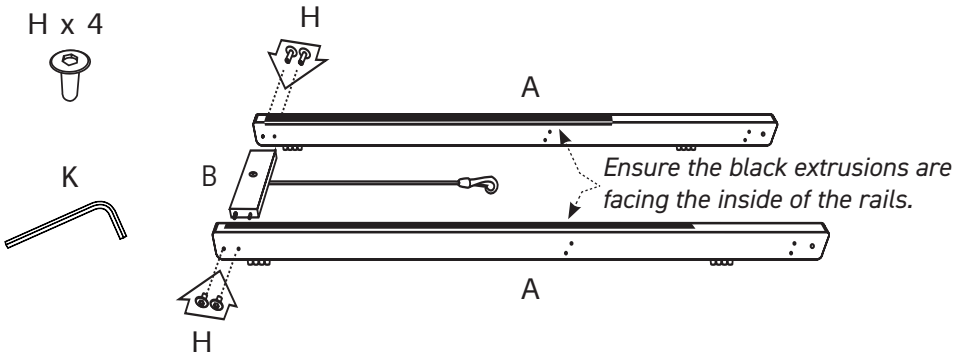


O

ASSEMBLY PROCESS

STEP 1

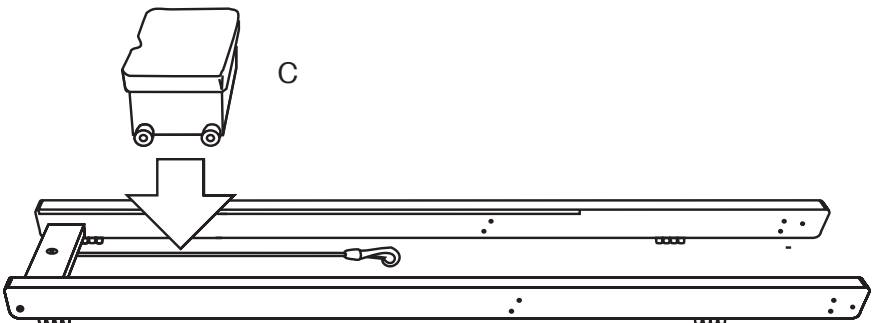
Remove the rail set (A) from the rail box. Remove the rear spacer assembly (B) from the tank box and remove the 4 black JCNs (H) from the studs of the rear spacer. Set the rails on the floor so they stand up. Using the provided Allen key (K), secure the rear spacer assembly (oriented with the bungee pod facing the floor) to the rails using the 4 JCNs you removed from the rear spacer.



STEP 2

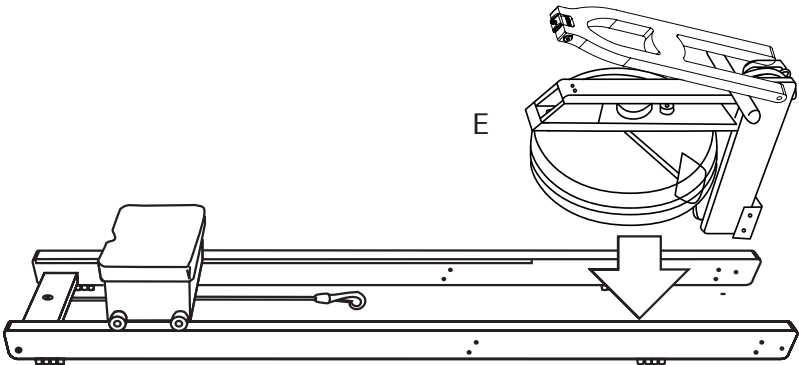
Remove the seat assembly (C) from the tank box and place it on / between the rails. The indented portion of the seat cushion must face towards the rear spacer as shown. The larger, vertical wheels (load wheels) should sit on the plastic extrusions on top of each rail. The smaller, horizontal wheels below the seat (guide wheels) should sit between the rails, underneath the lips of the black plastic extrusions.

Note: It may be necessary to separate / tilt the rails slightly to allow the guide wheels to fit between the rails and under the lips of the extrusions.



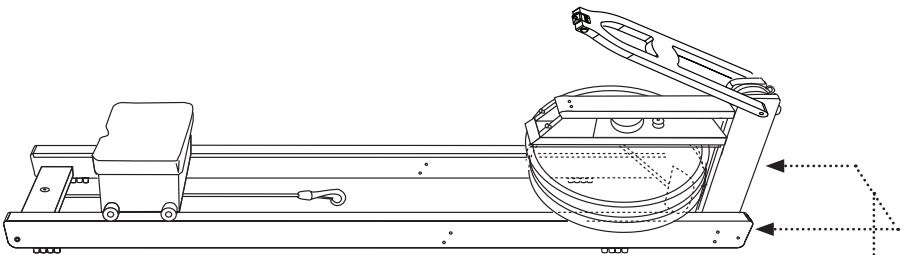
STEP 3

Remove the tank assembly (E) from the tank box. Carefully place the tank assembly between the rails.



STEP 4

Using the provided Allen keys (K), secure the tank assembly to the rails using 2 JCBs (G) and 2 JCNs (H) on *each side* of the tank assembly's bottom bracket.

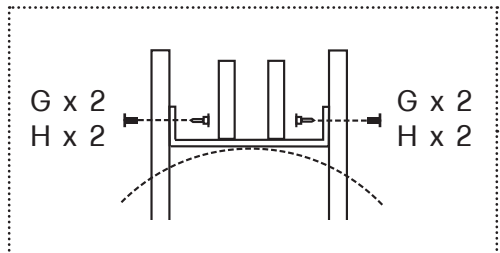
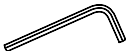


G x 4

H x 4



K x 2



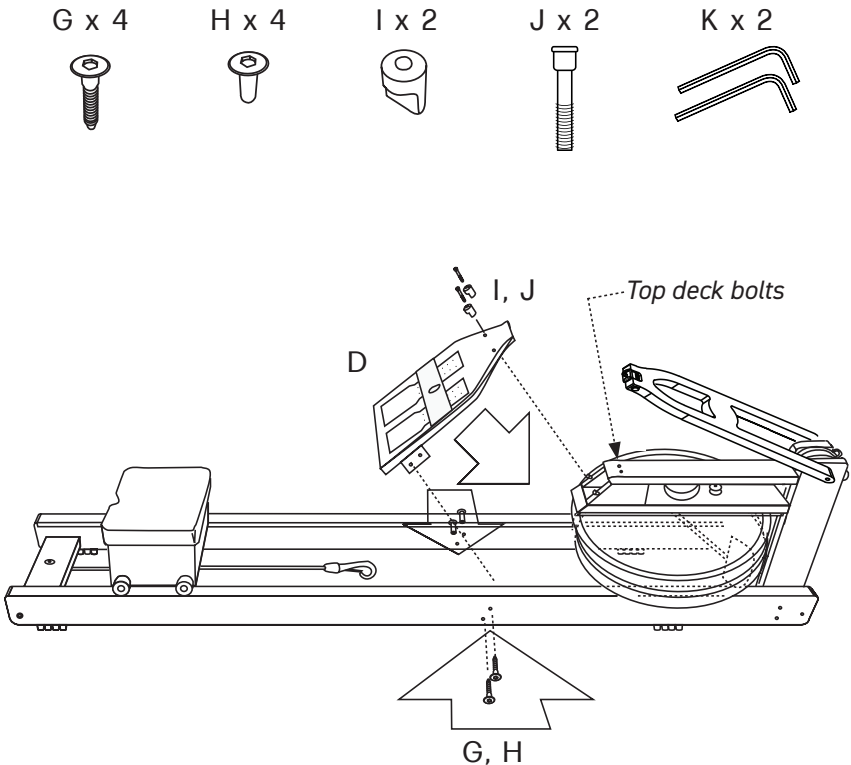
STEP 5

Remove the footboard assembly (D) from the tank box. With the WaterRower logo facing upward, carefully place the footboard between the rails. The holes in the top of the footboard (for the handle rests) should align with the threaded inserts in the black slanted brackets of the tank assembly.

Note: It may be necessary to loosen the 2 bolts on the top deck to permit clearance for the footboard to fit flush against the slanted brackets. If at any point during this step you experience difficulty aligning the components, loosen all the fasteners, align, then retighten.

Using the provided Allen keys (K), secure the footboard to the rails using 4 JCBs (G) and 4 JCNs (H). Then, using the handle rest bolts (J), install the handle rests (I). Ensure the flat surfaces of the handle rests are parallel to the ground.

Note: This step also secures the footboard to the slanted brackets of the tank assembly. Do not overtighten the handle rest bolts – permanent damage to the slanted brackets may result.



STEP 6

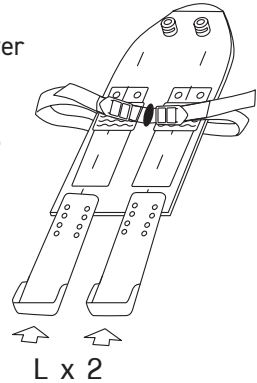
Remove both footpads (L) from the tank box. With the heel cups facing upward, slide each footpad through the cavity of its cover plate.

Use a flat-head screwdriver to lift the footpad up and over the adjustment pins.

If footpad position adjustment is required, simply lift the top lip of the footpad up to unhook it and reposition to another hole.



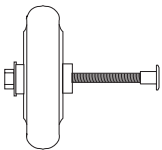
FLAT-HEAD SCREWDRIVER



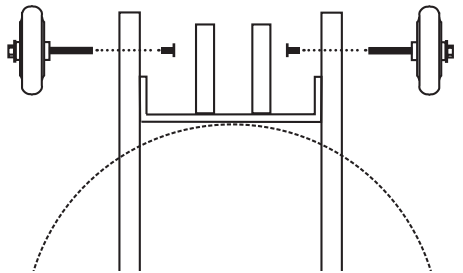
STEP 7

Remove both dolley wheel assemblies (F) from their container in the tank box. Disassemble both dolley wheel assemblies. Using a provided Allen key (K) and the JCNs included with the dolley wheel assemblies, install the dolley wheels on the rails. Ensure the dolley wheels are flush with the outer surface of each rail.

F x 2

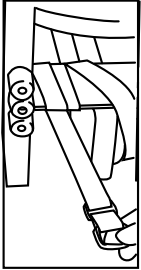


K

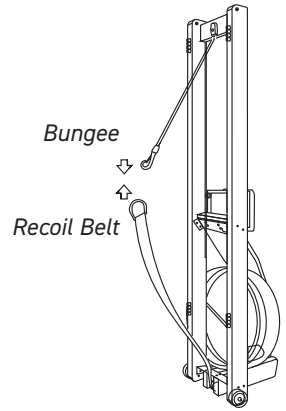


STEP 8

Stand the rower upright to access the bungee and recoil belt. Unravel the recoil belt from the tank assembly's bottom bracket. Feed the recoil belt over both guide pulleys at the front of the tank assembly. Verify the recoil belt is correctly aligned. Connect the bungee's hook to the recoil belt's D-ring.



▲ Misaligned



STEP 9

Download the **WATERROWER Connect** app on your iOS or Android device to sync with your rower via Bluetooth for performance monitoring. *Scan the QR code at right to easily download the app.*



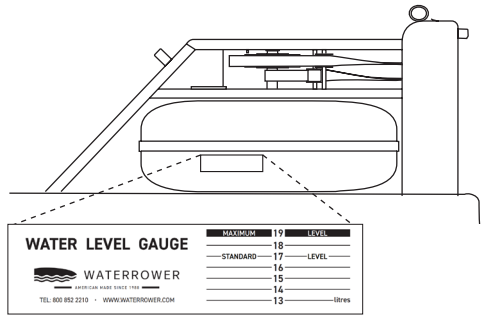
*Scan for app
download*

FILLING AND EMPTYING THE TANK

WATER LEVEL

The Water Level Gauge is positioned on the side of the tank. We advise filling the tank to the standard calibration level – **Level 17**.

The maximum fill point for the tank is Level 19. **DO NOT** fill above the maximum level – this could void the warranty.



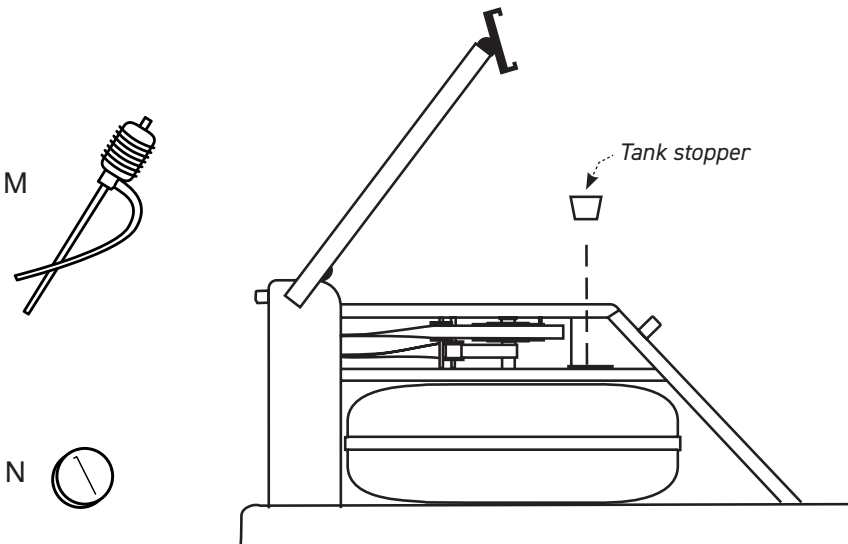
HOW TO FILL AND EMPTY THE TANK

Lay the WaterRower flat and remove the tank stopper (located between the top and bottom deck, behind the black slanted brackets). Using either a hose or the included syphon pump (M), fill the tank to the desired level with either municipal tap water or distilled water and insert 1 purification tablet (N).

Note: See instructions on the next pages for how to operate the syphon pump.

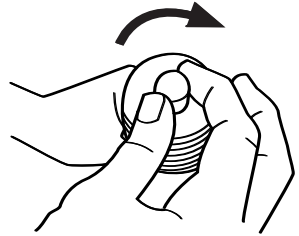
Reinstall the tank stopper. It may be necessary to moisten the tank stopper to assist with installation.

Be sure to wipe excess water from wooden components after filling to prevent damage to the wood's finish.

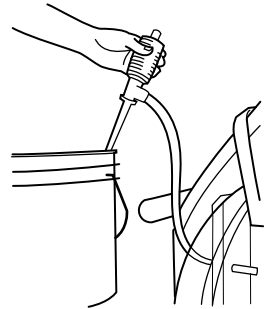


USING THE SYPHON: FILLING THE TANK

1. To start the flow of water, turn the valve of the pump **clockwise** to close the syphon's valve.

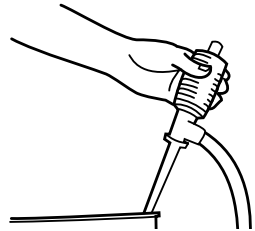


2. Place a bucket of water on a surface that is **higher than the tank assembly, such as on a chair**. Insert the syphon's take-up tube into the bucket of water and the syphon's hose into the tank of the rower.

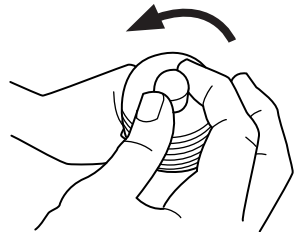


3. Squeeze the pump 4-5 times, until water begins flowing from the bucket into the tank.

Note: Do NOT overfill the tank. Anything beyond Level 19 (the maximum level indicated on the tank water level gauge) may risk leaking and void your warranty.

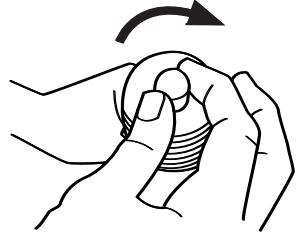


4. To stop the flow of water, turn the valve of the pump **counter-clockwise** to open the syphon's valve.

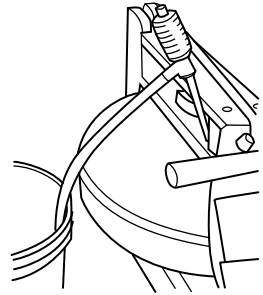


USING THE SYPHON: EMPTYING THE TANK

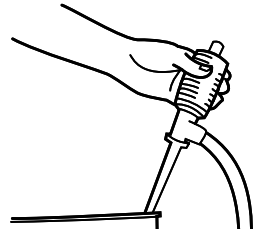
1. To start the flow of water, turn the valve of the pump *clockwise* to close the syphon's valve.



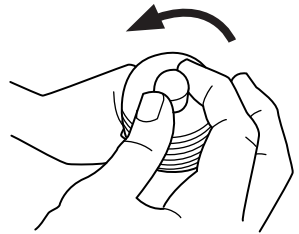
2. Place a bucket *on the floor*. Insert the syphon's take-up tube into the tank of the rower and the syphon's hose into the bucket.



3. Squeeze the pump 4-5 times, until water begins flowing from the tank into the bucket.



4. To stop the flow of water, turn the valve of the pump *counter-clockwise* to open the syphon's valve.



TROUBLESHOOTING

RECOIL BELT REQUIRES ADJUSTMENT

Make sure the recoil belt is properly tensioned:

- The recoil belt is too tight if the bungee is resisting you at the back of your stroke (when you are farthest from the tank)
- The recoil belt is too loose if there is slack during the recovery phase of your stroke (when you are coming forward toward the tank)

Adjusting the recoil belt is simple:

1. Rest the handle fully forward (resting against the forward riser).
2. Unclip the recoil belt from the bungee cord.
3. Adjust the recoil belt using the ladder lock buckle of the belt.
4. To increase tension, shorten the belt. To reduce tension, lengthen the belt.

It may be necessary to perform these two simple procedures once or twice over the first month of use. Please refer to *Adjusting the Recoil* video at www.waterrowerservice.com/videos.

PADDLE DOES NOT TURN SMOOTHLY

Loosen all tank bolts and retighten. See instructions at www.waterrowerservice.com/tank-paddle-rubbing-troubleshooting.

FASTENERS HAVE LOOSENED

Over time and with use, hardware can come loose. Use the provided 5mm Allen keys (K) to gently tighten any bolts, JCNs, or JCBs as needed. If the hardware continues to loosen, use a small amount of medium strength Loctite® to fasten these items more securely.

View our complete library of
troubleshooting and service tips at
www.waterrowerservice.com.

If you need additional assistance, contact us at
support@waterrower.com.

PERFORMANCE MONITORING WITH THE *WATERROWER CONNECT* APP

Your WaterRower Performance Ergometer is equipped with the Force Pulley for monitoring rowing performance and output with laboratory-grade precision.

Using the free *WATERROWER Connect* app on your mobile device, you can monitor your force curve in real time to optimize rowing technique, save workouts to track your progress, race against others, and more.

Regular app releases will keep your Performance Ergometer up to date for years to come. For more information, visit www.waterrower.io.



WATERROWER CONNECT **APP DOWNLOAD**

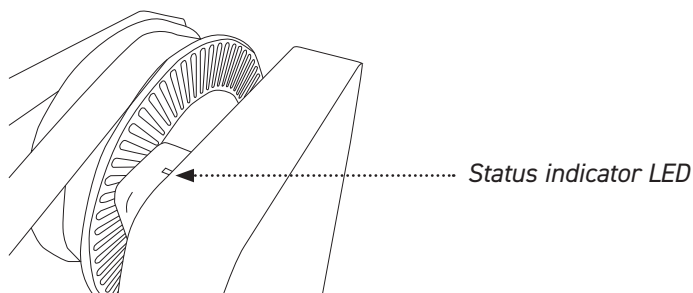
Scan below to download the *WATERROWER Connect* app and begin monitoring your performance.



FORCE PULLEY OPERATION

STATUS INDICATOR LED

The rower's Force Pulley has a plastic housing with an status indicator LED in the location shown below:



The status indicator LED illuminates in various colors:

COLOR	STATUS
Purple (single pulse)	Powering on
Blue (gentle pulse)	Pairing mode - waiting for bluetooth connection
Blue (slow flash)	Pairing mode - establishing bluetooth connection (pairing)
Green (solid)	Bluetooth connection established (paired)
Green (gentle pulse)	Bluetooth connection ongoing (LED power save after 1 minute paired)
Red (slow flash)	Bluetooth unpairing (will return to Blue gentle pulse)
Red (fast flash)	Low battery
Yellow (flashing)	Over-the-air update while in progress (ends with purple LED before reset)

TROUBLESHOOTING

CONDITION	ACTION
LED does not light up	Ensure batteries are present and fresh Ensure USB cable is plugged into battery pack
App does not indicate metrics	Issue with optical sensor / sensor disc. Check that: – the Force Pulley's reflective disc is not damaged – there is no play in the distance between the pulley itself and its housing – there are no obstructions between the pulley and its housing
App does not display force curve or full scale	Possible causes: – loose screws / bolts on load cell – wires inside have become loose or damaged Contact WATERROWER for warranty claim or replacement options.
Force Pulley does not turn on	Internal magnet has come loose. Contact WATERROWER for warranty claim or replacement options.

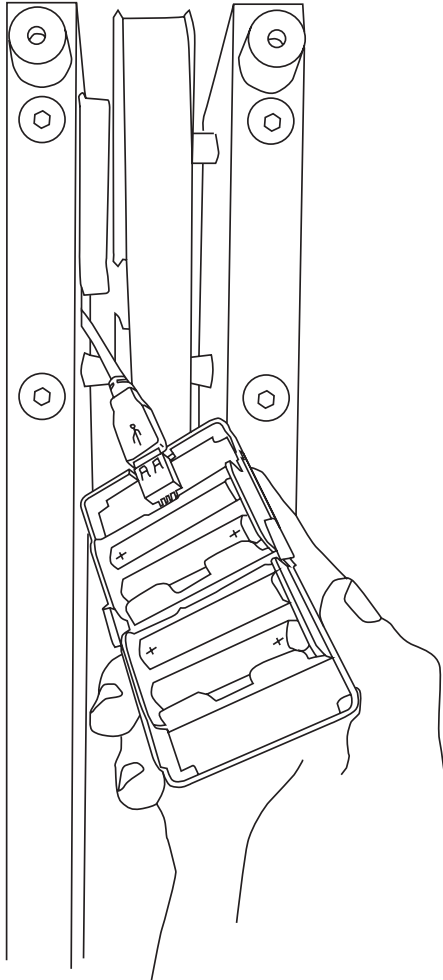
BATTERY REPLACEMENT

To replace the batteries for your rower's Force Pulley, squeeze the casing of the battery pack on the inner wall of the forward riser to release it from its cavity.

Remove the old batteries and replace with 4 new AA alkaline batteries, ensuring they are correctly oriented according to the markings on the interior of the battery pack.

Re-install the battery pack in the cavity of the forward riser by pressing it into place until tightly secured.

NOTE: *The battery pack may only be used to power the Force Pulley. Do not use to power other USB devices.*



LIMITED WARRANTY

WHAT THIS WARRANTY COVERS

In-Home and Commercial Use - WaterRower (US) Inc. ("WaterRower") will replace or repair at its factory or nominated service facility any WaterRower Rowing Machine ("the Product") found to be defective in material or workmanship for a period of ONE (1) YEAR from the date of initial shipment of the Product by WaterRower. This Limited Warranty is upgradeable to THREE (3) YEARS on all components, excluding touchscreen electronics, electronics accessories and rechargeable batteries, and FIVE (5) YEARS on the structural frame by registering the Product within the first year of purchase.

WaterRower warrants against defects in material or workmanship for touchscreen electronics, electronics accessories and rechargeable batteries received from WaterRower or any of its authorized dealers for a period of ONE (1) YEAR after the date of shipment.

WaterRower warrants against any replacement WaterRower spare part received from WaterRower or any of its authorized dealers for a period of NINETY (90) DAYS after the date of shipment.

This Limited Warranty applies to the initial purchasers of the Product or spare part and is not transferable to any other party.

HOW CAN A CUSTOMER OBTAIN WARRANTY SERVICE?

A customer making a warranty claim is responsible to return the defective Product or component to WaterRower's factory or its nominated service center, prepaying all postage or other shipping charges. The Product or component must be returned to your nearest WaterRower office or nominated service center (www.waterrower.com/us/support/contact). The customer must first notify WaterRower of his/her intent to return the Product or component and receive a confirmation from WaterRower before the Product is returned.

CLAIMANT'S RESPONSIBILITIES

A claimant must ensure that the defective Product or component are properly packed to protect it from damage during shipping. WaterRower will not be responsible for any damage that occurs to the Product or component during shipment.

WHAT WATERROWER WILL DO

WaterRower will review, repair, or replace the Product or component at WaterRower's discretion. WaterRower will then return the repaired or replaced Product or component to the claimant at WaterRower's expense. WaterRower will ground/economy ship all replacement warranty Products or components to claimant. Charges will apply for any alternative shipping methods requested by claimant. Product shipped outside of its initial purchase country may be subject to additional shipping costs. Where the product warranty has been deemed void, the costs of repair and any associated shipping costs shall be borne by the claimant. WaterRower will contact the claimant prior to return of the repaired Product or component.

WHEN THIS LIMITED WARRANTY WILL BE VOID

This Limited Warranty will be void if the claim has resulted from: (a) improper assembly of the Product, (b) usage of the Product beyond its design, (c) overfilling of the Product's water tank, as explained in the WaterRower Owner's Manual, (d) use of a purification product in the water tank other than that which has been approved by WaterRower, (e) use of improper cleaning materials, as described in the preventative maintenance steps in the WaterRower Owner's Manual, (f) use and/or storage of Product in inclement weather, including but not limited, to extreme temperatures and moisture; (g) accident, abuse, misuse, misapplication, or as a result of any modification other than that authorized by WaterRower; and (h) improper preventative maintenance steps as described in the WaterRower Owner's Manual.

RESTRICTION ON THE DURATION OF IMPLIED WARRANTIES

The term of any implied warranty, including but not limited to any implied warranty of merchantability or fitness for a particular purpose that may arise under your country, province, or state law is limited to the term of the express Limited Warranty in the first paragraph, above. Some states (countries and provinces) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

RESTRICTION ON OTHER DAMAGES

WaterRower shall not be liable for any direct, consequential, incidental, indirect or special damages under this Limited Warranty or any implied warranty that may arise under your country, province or state law. Some states (countries and provinces) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Any dispute arising from the terms of this Limited Warranty must be resolved in a court within the state of Rhode Island, USA.

Additional information on parts, assembly, preventative maintenance and manuals, as referred to within this Limited Warranty, can be found at www.waterrowerservice.com.

COMPLIANCE STATEMENTS

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation."

FCC IDENTIFICATION

This product contains a transmitter module with FCC ID 2AAQS-ISP1907.

IC IDENTIFICATION

This product contains an integrated circuit with IC ID 11306A-ISP1907.



If you have any questions or comments about the assembly or use of your rower, please contact support@waterrower.com or visit www.waterrowerservice.com.